



POS
BARCODE
AUTO ID

RMA

<input type="checkbox"/>	D.O.A.
<input type="checkbox"/>	ON WARRANTY
<input type="checkbox"/>	OUT OF WARRANTY
<input type="checkbox"/>	OTHER

10102 NW 52nd Ter Miami, Florida 33178 Telephone (786) 331-9160 Fax (786) 752-3302 e-mail: support@posofamerica.com

Client Information

Company Name		Invoice Number
Contact		
Phone 305 300 1786	Fax	E-mail
Additional Comments		

Products to Return

Part #	Serial Number	Qty	PROBLEM

Fax this completed form to (786) 752-3302 or e-mail to support@posofamerica.com

Ship products to: POS OF AMERICA ATTN.: RMA # _____ 10102 NW 52nd Ter MIAMI, FL 33178	For POS OF AMERICA only:
	RMA #
	Issued by
	Date Issued
RETURN WITHIN 30 DAYS OF ABOVE	

There may be a restocking fee of up to 25% for returned products or for any products returned as defective that have no problems.

A 10% re-box fee is charged on any box not returned in resalable condition. The customer will be charged for all missing items.

For customers on credit terms, credit will be applied to your account when the product is received by Scansource. Replacement product will be sent upon receipt of product by ScanSource. **Shipment costs are the responsibility of the customer.** RMA numbers are valid for thirty (30) days only. Product received without an RMA number or an expired RMA number will be returned opened. And you will need reapply again

There will be a restocking fee on returns resulting from customer error. To avoid additional restocking fees, the following criteria must be met: 1) You must use the original manufacturer's packing, both inside and out side. 2) All returns must be complete with all manuals, cables, warranty cards, static bags, etc... just as you received them. 3) Product must be clean and without scratches or usage marks of any kind. Do not write on the box (Customer will incur a 10% re-box fee if the box is not returned in resalable condition). Return for credit need to be with in the 30 day of purchase. If product was shipped to you double-boxed, it must be returned doubled-boxed.

Note: The restock fee may vary based upon the condition of the returned product. The minimum fee is 5% of U.S.\$50, whichever is more.

POS OF AMERICA does not accept returns of special orders, printheads, Barcode media, Software or Symbol Service Contracts.

If You send the product to be fixed, please remove accessories. We are not responsible for missing accessories.

Thank you for your information. You should receive a response from Customer Service within 24 hours.